

JOIN US FOR OUR NEXT SECTION MEETING!

The American Society for Quality is a leading quality improvement organization and a knowledge-based global community of quality experts with a passion to improve themselves and their world. ASQ advances global learning, quality improvement, and performance excellence with over 100,000 members worldwide.

ASQ Section 1212 is dedicated to the promotion and advancement of quality tools, principles, and practices in the workplace and community. It is one of the top rated sections in the society and it meets on a regular basis to help their members become leaders of quality. We cordially invite you to join us on **Thursday September 15th, 2011** at the [Arboretum Club](#), 401 W. Half Day Rd (Rt. 22 E. of Rt. 83), at Buffalo Grove Road (across from Dominick's), in Buffalo Grove. Members and non-members are always welcome.

The meetings are always free, meals are \$25. Please reserve meals in advance at e-mail asq1212reservations@yahoo.com.

PRE-MEETING CLINIC: Project Management Principles at 5: 30 P.M.

NETWORKING/DINNER: 6:30 P.M.

MAIN PRESENTATION: Project Management for Organizational Excellence at 7:30 P.M.

September 15th Section Meeting: Project Management for Organizational Excellence

By Regina Fullin Section 1212 Program Chair and Dr. Manu Vora



To all new and returning members, welcome back from Summer Break! We invite you to join us for our first Section meeting of the season with an evening with distinguished presenter Dr. Manu Vora, who will be presenting on Project Management.

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting service firm. He has over 35 years of leadership experience and has guided Fortune 500 companies with the Malcolm Baldrige assessment in the areas of leadership development, customer satisfaction, employee engagement, and continuous process improvement.

As Adjunct Professor of the Stuart School of Business (Illinois Institute of Technology) he taught Quality Management and Supply Chain Management. As Adjunct Professor at the College of Business at Northern Illinois University, he teaches Operations Management, Supply Chain Management, and Management of Information Systems Technology. He teaches Quality Assurance Project Management at the School of Continuing Studies at Northwestern University since 2008.

He is a Past Vice President of ASQ, Past Chair of ASQ Chicago section, ASQ Fellow and Certified Quality Engineer. Manu has B.S., M.S. & Ph.D. in Chemical Engineering and a MBA with Marketing Management. He is a sought after speaker on the topics of business excellence and quality management, with over 270 presentations at local, regional, national, and international levels. He has published over 40 articles in professional journals and conference proceedings.

Manu served as a Chief Judge for the Illinois Team Excellence Award Program from 1993-1999. He continues to serve as a Judge for the Global Performance Excellence Award Program, since 2004. He has been recognized with numerous awards from ASQ including ASQ Grant Medal, ASQ Lancaster Medal, ASQ Distinguished Service Medal, Testimonial Awards, and ASQ Chicago Section's Joe Lisy & Founder's Award. He published a chapter entitled "Managing Human Capital" in the book *Six Sigma for Transactions and Service* by McGraw-Hill publishers in 2005. Manu is the Founder, President, and Director of Blind Foundation for India since 1989 and his team has raised \$3.5 million to help approximately one million visually impaired people in India.

PRE-MEETING CLINIC: Dr. Vora will discuss Project Management Principles. Did you know that only 20-25% of projects successfully meet the original schedule, cost, and objectives? This presentation is a golden opportunity for individuals and organizations to hone their project management skills and gain new knowledge about this complex discipline. This interactive presentation will address key project management principles. We will discuss the article "The WOW Project" by Tom Peters from <http://www.fastcompany.com/magazine/24/wowproj.html> to understand important aspects of project management.

MAIN PRESENTATION: During the main presentation, Dr. Vora will focus on the details of project management that make it such a challenge to all who practice it. This interactive presentation will focus on key factors of effective project management to achieve organizational excellence. We will look at some of the state-of-the-art articles from the Harvard Business Review and MIT Sloan Management Review to understand best practices in project management. We will discuss key aspects of Communication, Risk Management, and Budget Management. Major project management metrics such as schedule, cost, and objectives will be addressed to assure successful conclusion of projects.