



Northeastern Illinois
Section

MAKE GODS GREAT™

JOIN US FOR OUR NEXT SECTION MEETING!

We cordially invite you to join us on Thursday October 20, 2011 at the Arboretum Club, 401 W. Half Day Rd (Rt. 22 East of Buffalo Grove Road, across from Dominick's), in Buffalo Grove. Members and non-members are always welcomed.

E-mail registration: E-mail: asq1212reservations@yahoo.com

Pre-meeting Clinic 5:30 pm Networking/Dinner: 6:30 pm Main Meeting: 7:30 pm.

By Regina Fullin Section 1212 Program Chair and Tony Manos

All individuals planning to participate or lead a Lean workout at their company should attend this informative presentation!



The October 20 ASQ Meeting welcomes distinguished speaker, Tony Manos for both the pre-meeting clinic and the main presentation. This month's program should be informative to Lean practitioners at all levels – new

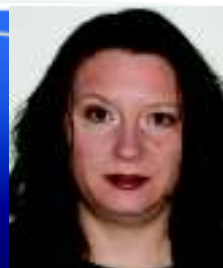
and experienced.

Anthony Manos is a Catalyst with Profero, Inc., where he provides professional consulting services, implementation, coaching and training to a wide variety of organizations, large and small, private and public, and in many industries, focusing on Lean Enterprise and Lean Healthcare. Mr. Manos has extensive knowledge of Lean and quality in a wide range of work

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The American Society for Quality is a leading quality improvement organization and a knowledge-based global community of quality experts with a passion to improve themselves and their world. ASQ advances global learning, quality improvement, and performance excellence with over 130,000 members worldwide.



***Our Program Chair,
Regina Fullins:***

environments. Tony is trained and certified by the National Institute for Standards and Technology (NIST) U.S. Department of Commerce in all elements of Lean manufacturing.

Relying on his diverse knowledge of business, manufacturing techniques and applications, Tony has assisted numerous clients to implement Lean Enterprise and Lean Healthcare. Over the past ten years, he has helped over 150 companies in several aspects of Lean implementation including: team building, standardized work, 5S workplace organization & visual workplace, quick changeover, plant layout, cellular, *kanban*, total productive maintenance, *kaizen* events and *hoshin* planning.

Tony is an internationally recognized speaker and expert on Lean and presents at several conferences a year. As a member of American Society for Quality's (ASQ) faculty, he teaches a two-day course in Lean Enterprise and a one-day course on *Kaizen*. Tony is the past Chair of the Lean Enterprise Division of ASQ. He is a senior member of the Society of Manufacturing Engineers (SME) and a member of the Association for Manufacturing Excellence (AME). Tony is the co-author of the book *Lean Kaizen: A Simplified Approach to Process Improvement* and author of many articles on Lean and its allied subjects.

Mr. Manos served in the United States Navy nuclear propulsion program and holds an MBA from the University of Illinois at Chicago.

PRE-MEETING CLINIC: An introduction to ASQ's Lean Body of Knowledge, it's tie-in with the Shingo Prize for Operational Excellence, and the Lean Certification Exam. ASQ, Shingo, the Society of Manufacturing Engineers (SME), and the Association of Manufacturing Excellence (AME) combined together to offer the premier lean certification offered today. Your benefit from a Lean certification: This career credential demonstrates competency that is portable and recognized across the industry. Companies benefit from Lean-certified employees: Lean projects are executed with consistency, accuracy, yielding a straightforward return on investment.

MAIN PRESENTATION: A real-world case study of a TPM (Total Productive Maintenance) Blitz event. We follow a forging company as they go through the steps to improve their equipment's performance in a manufacturing cell. Hear how the cross-functional team members discovered the issues, and then set about making improvements. See actual "Lessons Learned." Discover what worked well, and what failed for this company. Based on the new training video *TPM Blitz* from the Society of Manufacturing Engineers (SME) award-winning Manufacturing Insights series.



Registration fee:

Industry: \$575.00

Government/Academia: \$300.00

Student: \$150.00

Topics:

FDA's Compliance Environment

- Review and discussion of significant FDA observations
- FDA's current regulatory thinking
- Who is responsible? Legal liability and FDA's current enforcement view

Innovation, Science, and Public Policy

- Is there an innovation crisis?
- FDA innovation initiatives
- Driving innovation in the pharmaceutical industry

FDA Sentinel Initiative and Pharmacovigilance

- A review of the FDA Sentinel Initiative Progress
- Discussion of alternative pharmacovigilance studies

Part 11 (Electronic Records & Electronic Signatures)

- Results from FDA inspection pilot on Part 11

- Electronic data and computer compliance

Process Validation – New Guidance

- A lifecycle approach to process validation based on principles of risk management
- Statistical and practical approaches to continuous process verification

Registration:

To register, please visit:

<http://www.regonline.com/GreatLakes2011>. Please feel free to contact me with any questions or concerns. We look forward to seeing you at the conference!

Local Contact:

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Quality Article of the Month

DO YOU HAVE KNOWLEDGE OR AN OPINION ABOUT QUALITY YOU WISH TO SHARE?

EARN CREDIT TOWARD RE-CERTIFICATION BY SHARING YOUR STORY HERE IN YOUR NEWSLETTER.

JUST 1000 WORDS OR LESS. I AM HAPPY TO HELP WITH EDITING. WHAT CAN BE EASIER? JUST ASK PAST CONTRIBUTORS.



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Seven members attended the meeting in September: Ron Bateman, Dave Spengler, John Cassidy, Christine Rhodes, Michael Grad, Regina Fullin and Dave Taylor.

We began our study of ISO/DIS 31000, Risk management — Principles and guidelines on implementation. We are rating the sections of the standard as to how effective it will be in Managing risk. The ratings are recorded by Dave Spengler. We completed Section 5.2 Mandate and commitment.

In the round robin review:

John C. has accepted a position working for Hospira in San Diego. His initial assignments concern software quality for infusion pumps.

Mike is considering a position in quality management for General Electric in Philadelphia.

Regina interviewed for internal job at G.E, and was put on a development track.

Christine is still traveling to suppliers, doing supplier audits. She has three trips left this year. She is also on an array of teams at her company.

Dave S is preparing for an upcoming compliance audit and a customer audit. In addition he is covering for the absence of a quality manager at his company.

Ron and his wife vacationed in Western Europe in July, He plans to return. In the meantime, his company, which supplies hardware for natural gas exploration, is setting records shipment. He is also preparing for a customer audit. The customer is bringing a certified auditor from their Registrar.

Ron announced he has a contact that is looking for a Quality Manager in Palatine.

Dave Taylor Is working on an AS9100 (Aerospace Standard) revision to Rev. C at Dave Spengler's company. In addition, he performed a customer-supplier audit for a plant making and sterilizing medical equipment.

The next ISO discussion group meetings are October 6 and November 3, at 6:00 PM.

At the New China Buffet: An enjoyable mouthwatering buffet will be served for \$5.00 (free for members searching for a position), the balance being funded by ASQ section 1212 Northeast Illinois. The public is always invited and we welcome you questions about Quality Management Standards. Let me know if you have particular subjects to discuss. Contact me, Dave Taylor at kolimat@yahoo.com. If you have any questions or need directions.

Director, Quality Systems: Leading Manufacturer of OTC Consumer Medicines & Skincare Products JAW 1125

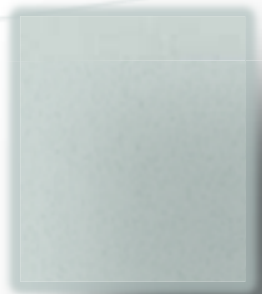
OTC Medicines and Skincare Products Company - Greater Chicago Area

Executive Director Quality Assurance

Confidential - Greater Chicago Area

Manager, Electronic Systems Quality Assurance

Astellas Pharma US LLC - Deerfield, IL (Greater Chicago Area)



Look for a picture of Your New Placement Chair, Martha Kadas, in the November Newsletter.

Apply by visiting [ASQ's Career Center](#) to search for jobs, read articles and access career development resources. It is free to all job seekers and provides access to the best employers and jobs in the quality industry. Boxwood Technology, an external vendor, powers it so job seekers must register separately from the regular ASQ member site to apply for a position or post a resume. ASQ also offers an [unemployment benefit](#) to those unable to pay membership dues due to being unemployed. **Please join us on our [LinkedIn discussion group ASQ NEI Section 1212](#)**

“QUALITY QUOTE

“Having standardized low-waste processes does not mean that our work places have to become dull and lifeless. The new challenge is to create a new excitement, one that is based on rapid improvement and delighted customers—not one that is based on heroic brute-force efforts.” ~ Brian Joiner



AdelaCrandell@me.com

Do you ever consider applying a Strategic Quality Plan and Deployment for your personal life? Consider what is most important in your life. Is it family, faith, career, or security? How do you go about nurturing and supporting all the things that are most important?

Make a Quality Plan, starting with your personal missions statement. One way to do this is a bit macabre. Think of yourself at your own funeral. What do you wish people to say about you? She was fully engaged with her family, friends, and colleagues. He always looked on the bright side. She worked hard and played hard. He sure took care of his family.

From there, set some long-term objective, or a Big Plan. Word your goals as if you have already achieved them: I have a bestseller published; I am the owner of a successful engineering

business; I am in a leadership position in the company where I work; I lead the Youth Choir at my church; my income is six figures.

You already know the next step. Set some short-term Goals: annual or quarterly, or maybe as short as a month.

On a weekly basis, go back to your Big Plan, and your Goals. Does your weekly Deployment schedule support and nurture your Big Plan? If not, it's time to re-focus and re-align your tasks and activities to support what you really want in life.

Engage your mind, body, and soul in your own life's journey. Looking back and seeing that you are exactly where you wanted to be is rewarding and empowering.

QUALITY QUOTE:

"If had to reduce my message to just a few words, I'd say it all has to do with reducing variation." ~ W. Edwards Deming

Education Program Opportunities

By David Taylor, Education Chair:
kolimat@yahoo.com

ASQ CQE Fall Schedule 2011			
Date	Chapter(s)	Topic	Instructor
9/28	1 & 6	Overview & Test/Measure	Dave Spengler
10/5	4	Product & Process Design	Shel Dummer
10/10	10	Statistical applications	Dee Miranda
10/12	9	Basic Statistics	Dave Ingram
10/19	8	Improvement Techniques	Dave Spengler
10/26	2 & 3	Management & Leadership Quality	Kam Gupta
11/2	11	Advanced Statistics I	Dave Schenkel
11/9	7	Control & Management Tools	Dave Taylor
11/16	11	Advanced Statistics II	Dave Schenkel
11/23	5	Product & Process Control	Dave Taylor
1620 Waukegan Road, MP GR-A1N McGaw Park, IL 60085 4:00 til 8:00 pm			
Make checks (\$550) payable to: ASQ 1212 PO Box 93 Libertyville, IL 60048			

Class	Duration	Coordinator	Contact	Start date	Sign up ASQ	Exam
Certified Quality Engineer	40 Hours	Dave Taylor	kolimat@yahoo.com	9/17	10/14	12/3
Green Belt Certification	40 Hours	David Spengler	gdspengler@yahoo.com	9/17	10/14	12/3
Quality Auditor Certification	Two Days	Sandra Storli	sandra.storli@abbott.com	No date assigned	10/14	12/3

We can provide Training for All your quality-related needs.

Remember, all year around we offer all of our workshops (and can prepare and present almost any customized training you need) for in house presentations at an economical price for your company. There is NO quality-related subject we cannot provide for your training needs.

Our Section provides workshops for in-house presentations at a fixed price to your company - including these offerings and many others:

- | | | |
|-----------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------------------|
| CRE Review
Review MSA/Gage R&R | Review Certified Reliability Engineer Review
8D Problem Solving Methods | Certified Software Quality Engineer
Quality Function Deployment |
| Six Thinking Hats (Team Building) | Successful Acceptance Sampling | Lateral Thinking |
| Improving Team Performance With Quality Tools | QS-9000 Continuous Improvement Tools | Robust Tolerance Analysis |
| Short Run SPC | Upgrading to ISO 9000 to QS-9000 | Statistical Thinking |
| The Illinois Lincoln Award | Lean Office Simulation | Lean Office Training |

Contact Dave Taylor at: kolimat@yahoo.com for details!

Mark your Calendar

For the extended calendar, please go to our website: <http://www.asq1212.org/>

Anything is possible if we expand the reach of quality.

Please go to <http://wcqi.asq.org> for more information on this opportunity to benchmark, network and learn.



Your Arrangements Chair: djkrasowski@yahoo.com

Sixty-six people attended September’s meeting. About 32 people pre-registered. We will never turn people away. Still, for space and meal planning, it sure helps us if you pre-register. No worries, You are never charged for changing your plans.

September 15 2011	Project Management Principles by Manu Vora	Project Management for Organizational Excellence by Manu Vora
October 20 2011	Lean Learning Game Exchange by Tony Manos	Lean by Tony Manos
November 17 2011	Two Programs: (1.) FDA Guidance and (2.) GHFT Guidance by Wayne Taylor (author of the document)	
December 15 2011	Quality Celebration	ASQ's Futures Study: 2011 Forces of Change – Shaping the Future of Quality by Paul Borawski
January 19 2012	Annual Business Meeting	
February 16 2012	Two Programs: (1.) FDA Guidance, and (2.) Risk Communication by Michael S. Wolf, Ph.D., M.P.H. of the Risk Communication Advisory Committee to the FDA	
March 15 2012	Plant Tour TBD	
April 19 2012	Statistic Free Six Sigma by Praveen Gupta	Innovation Competencies by Praveen Gupta
May 17 2012	Getting Your Certification – How to Take the Exam By Dave Taylor and Dave Spengler	Recert & Packet Info By Merle Goddard
June 21 2012	Putting Contest and Statistics By Dave Taylor	Quality Tools: By Wayne Taylor

Please ensure that your email address with ASQ is current. The section recommends that you use your home email address for ASQ mailings, that way you will never miss an ASQ or section mailing due to screening of the company email or changing jobs